

SILSBEE INDEPENDENT SCHOOL DISTRICT

Values | Skills | Confidence

STUDENT CHARGING POLICY

All meals should be paid for in advance or on a daily basis.

Silsbee ISD accepts prepayments by credit card or payments at the time of purchase by cash or check.

Parents can make payments on their student's account through Family Access, as well as, review deposits, purchases and balances.

Parents are strongly encouraged to complete a Free/Reduced Lunch Application for a determination of eligibility.

Please see the SISD website (Departments/Food Services) or log into your Family Access account to complete an Application or you may find the Application on the Silsbee ISD website at www.silsbeeisd.org.

Parents/students are fully responsible for any meal charges made before Free or Reduced Applications are approved.

Students who Withdraw from Silsbee ISD may request a refund for a positive balance remaining on their account.

Students may charge up to \$10.00 and receive a reimbursable lunch.

At a negative \$5.00 balance, the cafeteria will issue reminder notes for students to have money placed on their account.

Beyond the \$10.00 charge limit, students will receive an alternate lunch which will consist of a sandwich, fruit and milk. If a student is receiving an alternate meal on a consistent basis, the campus Administration will investigate the situation more closely and take further action, as needed.

A la carte items may not be charged on an account.

A la carte purchases are not allowed on accounts with a negative balance.

Silsbee ISD will utilize the district's automatic phone notification system and parent email in an effort to keep parents informed of student meal account balances and charges. Parents may set up their own Balance notifications through Family Access. SISD will also notify parents by mail and/or Certified mail should there be a lingering outstanding balance.